



# Relais Nordik inc.

**Press Release**

**For Immediate Release**

## **STOPOVER CANCELLED IN SEPT-ÎLES FOR THE M/V BELLA DESGAGNÉS ON AUGUST 27 AND SEPTEMBER 10, 2019**

**Rimouski, August 8, 2019** — On August 27<sup>th</sup> and September 10<sup>th</sup>, the Croisières wharf of Sept-Îles will be unavailable for the berthing of the Bella Desgagnés as a cruise ship will occupy this wharf, preventing preparation for loading, as well as the loading itself. Consequently, Relais Nordik wishes to inform its clientele that the M/V *Bella Desgagnés* will be unable to make her stopover in Sept-Îles during her downstream journey on these dates.

### **The implications for passengers are:**

- 1- No passengers will be boarded or disembarked at Sept-Îles;
- 2- Passengers with a reservation will be contacted;
- 3- Only resident passengers who have planned to travel from Sept-Îles to Port-Menier will be allowed to use alternative transportation services;
- 4- Passengers who have planned to travel from Sept-Îles to another port must board in Rimouski or Havre-Saint-Pierre.

### **The consequences for the transport of vehicles and goods are as follows:**

- 1- Vehicles scheduled to be transported from Sept-Îles will not be boarded and will be transported by the vessel the following week;
- 2- There will be no general cargo transportation out of Sept-Îles. General merchandises received at Sept-Îles warehouse will therefore be transported by the vessel the following week;
- 3- Perishable goods: In order to reduce the inconvenience this situation will cause to its customers, Relais Nordik will set up a road transport service to Rimouski for perishable goods coming from wholesalers on the North Shore only. These goods will be transported in the days preceding the departure of the vessel from Rimouski.

It is important to note that no perishable goods coming from private individuals will be accepted at the Sept-Îles warehouse because of its impossibility to transport them within a period ensuring their freshness.

Furthermore, the lack of transshipment space and equipment in the ports east of Sept-Îles, such as Havre-Saint-Pierre, Natashquan and Kegaska, makes it impossible to tranship additional goods than those received usually in these ports. Customers are therefore requested not to send their goods to these ports, as Relais Nordik cannot guarantee its receipt and may be obliged to refuse them. In addition, it should be noted that a cruise ship is also planned at Havre-Saint-Pierre on August 28, which will further limit the transshipment capacity at this port.

This situation is beyond the control of Relais Nordik and the Company is asking its customers to take precautions in anticipation of this exceptional situation to minimize impacts, and thanking them in advance for their collaboration.

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