



## **RESUMPTION OF PASSENGER TRANSPORT ON BOARD THE BELLA DESGAGNÉS ON JULY 13<sup>TH</sup>**

**Rimouski, June 26, 2020** — Relais Nordik, operator of the maritime service of Anticosti Island and the Lower North Shore, wishes to inform its users that **passenger transport on board the M/V *Bella Desgagnés* will begin on July 13<sup>th</sup> and that booking will be possible as of June 29<sup>th</sup>.**

All passengers, without restriction, will be allowed to travel from or to Port-Menier (Anticosti Island) from or to the ports of Rimouski, Sept-Îles and Havre-St-Pierre.

For travel to or from one of the ports located in the Lower North Shore, only passengers classified in one of the following categories will be allowed to travel on board the ship:

- Residents (according to the definition of the contract);
- Clients with a secondary residence in one of the Lower North Shore villages (proof of residence necessary);
- Resident family members (letter demonstrating that the passenger is awaited by a resident);
- Travellers for humanitarian reasons;
- Workers required to go to the Lower North Shore (letter from the employer).

The Company wishes to specify that all customers will have to submit to new procedures aimed at limiting the risks of contamination with COVID-19, and this in accordance with the recommendations of the public authorities.

Among others:

- The purchase of sea passages and berths is by reservation only (no purchase in agencies or on board the ship). The reservation and payment must be made in full by credit card before Wednesday at 3 p.m. the week before the trip, by emailing [info@relais.nordik.desgagnes.com](mailto:info@relais.nordik.desgagnes.com) or by phone at (418) 723-8787 option # 2;
- Only passengers with a reservation can present themselves at the boarding, and this, according to a pre-established schedule which will be communicated when making the reservation;
- Passengers over the age of 16 must present a photo identification normally recognized by governments;
- The wearing of a face cover is compulsory on the wharf, when boarding and in public spaces on board the vessel;
- A health status questionnaire will be completed and the temperature taken before boarding. A passenger with Covid-19 symptoms may be denied boarding;
- No disembarkation at stopovers will be allowed except at the final port of destination;
- Passengers must respect the social distance of two (2) meters at all times between themselves and with employees;
- Access to certain public places on board the vessel will be limited;
- Food service will be limited to vending machines, in consequence the cafeteria and the dining room will be closed;
- No transport of animals.

It is important to note that a maximum of 20 kg of luggage (one suitcase and one personal item) will be allowed per passenger and that no goods will be allowed. To be transported, the goods must be brought to the warehouses in accordance with the procedures set out in the [press release issued for this purpose on May 7<sup>th</sup>](#).

A very large volume of calls as well as the new processes in place can cause longer response and processing times. We ask customers to leave a single message with their name, phone number and the reason for their call. The agents will chronologically return the calls to all customers.

The Company cares about the health and safety of the local population as well as that of its crew and thanks its customers for its understanding and collaboration.

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